

Better Living Client Satisfaction Survey

Client Satisfaction is very important to us! We are using this survey to hear directly from our clients how they rate our service. We will want to implement any improvements needed right away so please complete this form and return to us within 2 weeks in the envelope included here. The preferred mailing due date is at the bottom of the form.

There are two parts to each area. First, please rate each area with a number between 1 and 10 with 1 being lowest (Very Unsatisfied) and 10 being highest (Very Satisfied). Part two is the comments section for each area. Use the comments section to identify specific areas that you are especially pleased with (we love compliments!) or that need improvement.

Bathroom(s): 1 2 3 4 5 6 7 8 9 10

Bathroom Comments: _____

Kitchen(s): 1 2 3 4 5 6 7 8 9 10

Kitchen Comments: _____

Office(s): 1 2 3 4 5 6 7 8 9 10

Office Comments: _____

Floor(s): 1 2 3 4 5 6 7 8 9 10

Floor Comments: _____

Other: 1 2 3 4 5 6 7 8 9 10

Other Comments: _____

Name of Person Completing Survey: _____

Company Name: _____

Sent Date: / /

Due Date: / /